

To Border Valley Water Co-op members,

As utility costs throughout the industry continue to rise, Border Valley Water Co-op is committed to managing those costs and staying efficient while upholding a commitment to supply high quality drinking water to our community. Over the last number of years, we have realized that even seemingly small maintenance projects and improvements are constantly costing more. We have been able to use our line of credit and borrow money to cover our cash shortages.

Looking ahead we see that we will need to:

1. continue to work on improving our filtration system for the benefit of our members and to meet the new government standards for drinking water provided to the public,
2. and continue the process of finding additional well locations both within our current aquifer and investigate the possibility of additional water sources.

For these reasons we as a board see the need for a rate increase, our last increase was 8 years ago. We are applying for a \$2.50/1000gal rate increase with the Manitoba Public Utilities board. This rate increase brings our water rate from \$5/1000gal to \$7.50/1000gal.

This letter is giving notice to you, the membership, that the proposed rate increase is to take effect January 1st, 2022.

You have the right to register a complaint with the Manitoba Public Utilities board by October 15th, 2021, by going to www.pubmanitoba.ca to provide your comment. Please note all comments will be forwarded to Border Valley Water Coop.

If you have any questions about the proposed rate increase, feel free to contact me at lbthiessen@yahoo.ca or Call (204)325-5474.

Thank you for your understanding,

On behalf of the BVWC Board

Lyle Thiessen